Billing Policy

Plan >> Affiliate

Admin Module

Plan Switching >> We are allowing switching via Service Options under plans.

We do that from Selfcare module…..User of same category can switch plan from the

Same category.

1. Residential Broadband
2. Business Broadband

12-24 months plan…..

DAY 1

1. Alepo SE Broadband Platform Overview – Solution Network Architecture Diagram & SE Module Overview
2. Alepo Interface Introduction - Customization
3. Business Configuration Concepts

DAY 2

1. Business Configuration Concepts - Continues
2. Trouble Ticket
3. Collection Manager
4. Customer Management
5. Accounting >> Integration with Financial Accounting System (exporting invoices from cust system to alepo system) – Customization
6. System User Management

DAY 3

1. Affiliate (Re-seller) Management – Customization
2. Network Configurations >> INPUT FROM TEAM
3. Alepo Integration with IT Systems> Payment Gateway (RAZORPAY and JOMPAY) & FreeRADIUS

Alepo Configuration Manager

1. Web self-care – New ppt, Chatbot include
2. Online Portal – Get Agenda for ppt.
3. FFM
4. PC
5. IVR and Call Center